

# GREATER KILLEEN AGENCY CONTACT LIST

Texas 2-1-1

Connecting People and Services  
Toll Free 1-877-541-7905 / TTY 1-877-833-4211

## SOCIAL SERVICE AGENCIES

### **BELL COUNTY HUMAN SERVICES H.E.L.P. CENTER-KILLEEN**

☐ 201 E. Ave. D *Mon – Fri 8am – 4pm* 519-3360

Financial assistance, screening & referrals, community based services, self-help initiatives & classes, and HCCAA Weatherization and Energy application assistance.

### **CHRISTIAN ASSISTANCE NETWORK**

☐ 201 E. Ave D. (Side Door) *Mon – Thu 12:30pm – 4pm* 634-0178

Emergency Financial Assistance, Job Search Assistance, and Screening & Referrals.

### **FAMILY PROTECTIVE SERVICES**

☐ 405 E. Elms Rd. *Mon – Fri 8am – 5pm* 526-9011

Child/Adult (Elderly & Disabled) Protective Services & Child Care Licensing.

\*CALL 1-800-252-5400 to REPORT Abuse, Exploitation, and Neglect of Children and/or Elderly & Disabled adults.\*

### **TEXAS DEPARTMENT OF HUMAN SERVICES**

☐ 315 E. Ave D *Mon – Fri 8am – 5pm* 519-4666 / 519-7500

Food Stamps, Emergency Food Stamps, TANF, and Medicaid. If in need of a ride to doctor or dentist appt, hospital, drug store, or any place you get Medicaid services call 1-877-633-8747 (TTY:1-800-735-2989) Mon – Fri 8am – 5pm.

## SOLDIERS & VETERANS SERVICES

### **ARMY COMMUNITY SERVICE (FORT HOOD)**

☐ Rivers Bldg 121<sup>st</sup> St. *Mon – Fri 7:30am – 4:30pm* 287-4227

☐ Army Emergency Relief 288-5003

Financial assistance for soldiers, active or retired, their family members and the spouses and children of deceased soldiers during period of valid emergencies.

☐ Financial Readiness 288-2862

Free classes and counseling on banking, budgeting, debt management, identity theft, home buying, insurance, and the military's Homeowners Assistance Program (HAP).

☐ Relocation Readiness 287-4471

Offers a wide variety of programs and services to help reduce the stress of relocating: Lending Closet, Sponsor-A-Spouse, International Spouse Support Group, Waiting Families Program, Hood Howdy, Relocation Counseling, and Plan Your Own Move.

### **ARMY WOUNDED WARRIOR PROGRAM (FORT HOOD)**

☐ Soldier & Family Assistance Ctr (SFAC) Bldg 36042 Darnall Loop 368-5837

Mon – Fri 8am – 4:30pm. Career and education opportunities and financial assistance programs for the most severely injured, wounded, or ill soldiers. Must be transitioning out of the military.

### **KILLEEN HEIGHTS VETERAN CENTER**

☐ 302 Miller Crossing Ste. 4 (Heights) *Mon – Fri 8am – 4:30pm* 953-7100

Assists with filing VA claims, retirement services, retirement & disability pay, and combat related special compensation. Offers a wide range of counseling services.

### **ROBERTSON BLOOD CENTER (FORT HOOD)**

☐ Bldg 2250 761<sup>st</sup> Tank Bn Ave *Mon – Fri 7:30am – 3:30pm* 285-5808

Open till 7pm on Tue. No appt needed. Blood donations sent to soldiers fighting in Iraq & Afghanistan.

### **TEMPLE VA HOSPITAL**

☐ 1901 Veterans Mem. Dr *Mon – Fri 8am -4:30pm* 778-4811

Provides full-line of medical and health services to veterans and has a 24/hr emergency room.

☐ Domiciliary 743-2264

480 beds; for veterans recovering from substance abuse or serious medical injuries.

☐ Homeless Coordinator 743-1394

Works with Vets who are homeless or are in danger of becoming homeless.

☐ Free Transportation to VA Hospital 743-2010 / 743-2022

Mon – Fri 7am – 5pm. Must call 24 hours in advance to schedule trips, does not include weekends (i.e. for a Mon appt, must call by 5pm on Thurs). Assistance is for appts only.

## EMERGENCY ASSISTANCE

### **AMERICAN RED CROSS**

☐ 208 W. Ave. A *Mon & Fri 8:30 – 5 & Wed 1:30pm – 5pm* 200-4400

Disaster assistance in the cases of house and apartment fires, floods, tornadoes, etc.

### **HCCAA (COVE)**

☐ 1012 N. Dr Ste. 4 *Mon – Fri 8am – 4pm* 547-6022

BY APPT ONLY! Weatherization, Meals on Wheels, Case Management for College Students, and Energy Assistance.

### **SALVATION ARMY**

☐ Thrift Store, 801 E. Rancier Ave. 634-0364

☐ Social Services, 501 N. 2<sup>nd</sup> St. *Mon – Fri 9am – 12pm* 634-7172

Back to School Supplies, Christmas, and Emergency Financial assistance. Utilities, Rent, Prescription, Bus Tickets Outside of Texas, and Clothing for Adults and Children.

## HOUSING & SHELTERS

### **CENTRAL TEXAS HOUSING**

☐ 2201 E. Vet. Mem. Blvd *Mon, Thu, & Fri 8:30am – 4pm* 634-2443

Closed from 12pm – 1:30pm for lunch. Direct line to Belton 1-888-488-4911. Provides safe, affordable housing of reasonable quality for persons of low income.

### **CITY OF KILLEEN – HOME PROGRAM**

☐ 207A W. Ave D *Mon – Fri 8am – 5pm* 501-7842

Provide decent affordable housing to lower income households. Removal of physical barriers in housing for individuals with disabilities. Offers information and application assistance for the First Time Homebuyer Assistance Program.

### **COVE HOUSE**

☐ 108 E. Halstead Ave. *Office: Mon – Fri 10am – 2pm* 547-4673

Food Pantry Hours: Mon, Wed, & Fri 10am – 2pm. Emergency food and shelter for men, women, and families.

### **FAMILIES IN CRISIS, INC.**

☐ Domestic Violence & Sexual Assault Shelter 634-1184

Shelter is for women, men, and families.

### **JESUS HOPE & LOVE MISSION**

☐ 818 N. 4<sup>th</sup> St. *Mon, Tues, & Sat* 291-2314

Day shelter all year long, but offers emergency overnight shelter during extreme weather conditions. Also serves hot meals on Mon, Tues, & Sat from 5:30pm – 6:30pm.

### **HABITAT FOR HUMANITY**

☐ 2601 Atkinson Ave *Tue, Wed, & Fri 9:30am – 4:45pm* 680-4007

Sat 9am – 2pm. Build simple and affordable homes for qualified customers. Homes are built using donated materials, labor, and funds. Thrift Store is open during the same times and sells construction materials.

### **KILLEEN HOUSING AUTH. & SECTION 8**

☐ 731 Wolf Street *Mon – Thu 9am – 4pm* 634-5243 / 634-5859

Closed from 12pm – 1pm for lunch. Provides housing to low-income families in public housing units. Section 8 provides rental assistance payments to low-income families.

### **THE REFUGE CORP (COVE)**

☐ 811-A MLK Jr. Dr. *Office: Tue – Fri 9am – 5pm* 547-6753

Closed for lunch from 12pm – 1pm. On Wed close early at 1pm. Provides emergency shelter for women and children.

☐ This & That Thrift Store 219 W. Ave D 547-6753

All proceeds go to support the Women's Shelter.

### **TRUE DELIVERANCE MINISTRIES**

☐ 402 N. 8<sup>th</sup> St. *Tue – Thu 10am – 4pm & Fri 10am – 2pm* 628-0105

Women's & Families transitional program and shelter. Also for everyone they provide food and clothing. Customers can come back every 14 days for food and clothing. Call for more info.

## ELDERLY & DISABLED SERVICES

### AREA AGENCY ON AGING OF CENTRAL TEXAS

☐ 2180 North Main (Belton) *Mon – Fri 8am – 5pm* 770-2330

Connecting the Elderly and/or Disabled with resources in the community to assist them with their needs. Also provides access and assistance programs to the elderly.

### CITY OF KILLEEN

☐ 207A W. Ave D *Mon – Fri 8am – 5pm* 501-7843

The City of Killeen Elderly Transportation Program provides basic transportation assistance to eligible Killeen residents who are low and moderate-income and age 62 and older.

### DEPARTMENT OF ASSISTIVE REHABILITATION (DARS)

☐ 604 S. Gray St. *Mon – Fri 8am – 5pm* 200-8100

Helping customers to reach their employment, education, and independent living goals. Programs include: School Transition, Vocational Rehabilitation, Services for the Deaf, Hard of Hearing and Communication Disorders, Independent Living, and Rehabilitation Services.

### **HCCAA MULTI SERVICE CENTER**

☐ 916 Reverend Abercrombie Drive *Mon – Fri 8am – 4pm* 699-8888

Senior Citizen Center, Utility Assistance and Weatherization Services for ages 60 plus.

### HEART OF CENTRAL TEXAS INDEPENDENT LIVING CENTER

☐ 222 E. Central (Belton) *Mon – Fri 8am – 5pm* 933-7487

Helping disabled customers to be independent thru education on their rights and life skills. Assists with transitioning from a nursing home into their home OR helping students transition into the workplace. Offers employment and assistive technology services.

### SENIOR CITIZEN CENTERS

☐ Bob Gilmore 2205 E. Veterans Memorial Blvd 699-1717

☐ Lions Club Park 1700 E. Stan Schlueter Loop 501-6399

Both centers are open Mon – Fri from 8am – 4pm. Both offer a wide array of recreational activities, games, and classes and they also serve lunch.

### SOCIAL SECURITY

☐ 511 N. Main (Temple) *Mon – Fri 9am – 4pm* 1-866-593-1341

National Toll Free #: 1-800-772-1213 / TTY 254-298-1500. Replacement cards, Retirement, Disability, SSI, Survivor Benefits, & Medicare.

## INTERVENTION & COUNSELING SERVICES

### J.A.I.L. MINISTRY

☐ 211 E. Central (Belton) 933-8506

Various programs in prevention and intervention for all ages for offenders, victims, and their families. 32 Bible studies a week in Bell County Jail and Juvenile Jail.

### LONESTAR LEGAL AIDE

☐ 512 South Main (Belton) 939-5773

Free civil legal assistance to low-income individuals and families who have immediate needs but cannot afford an attorney.

### MONEY MANAGEMENT INTERNATIONAL

☐ 1711 E. Central TX Expwy Ste. 302 1-800-374-2227

Free budget, debt, foreclosure prevention, reverse mortgage, and bankruptcy counseling. Free financial workshops and education.

### NEIGHBORWORKS – WACO

☐ 922 Franklin Ave. *Mon – Fri 8am – 5pm* 752-1647

Credit Counseling, Financial Literacy Homebuyer Education, Down Payment and Closing Cost Assistance, Mortgage Lending, and New Home Construction.

## TRANSPORTATION

### THE HOP

☐ For Route & Schedule Information call 616-6800 (Killeen)

The HOP offers Special Transit Service (STS) to customers that, because of a physical or mental disability, are unable to use the regular Fixed Route Service. Please call for more info.

### IMPORTANT PHONE NUMBERS:

☐ Immigration 1-800-375-5283

☐ Lite – Up Texas 1-800-241-7011

☐ Power To Choose 1-866-797-4839

## YOUTH SERVICES

### ARMED SERVICES YMCA

☐ 415 N. 8<sup>th</sup> St. *Mon – Fri 8:30am – 5:30pm* 634-5445

Provides low cost child care in and offers a wide variety of activities and events for children (0-18 yrs) all year. Hosts GED & ESL classes taught thru Central Texas College.

### AWARE CENTRAL TEXAS

☐ 202 E. 1<sup>st</sup> St. (Belton) *Mon – Fri 8am – 6pm* 939-7582 / 939-1696

Preventing child abuse thru education, counseling, family coaching and mentoring. Offers Parenting, Anger, and Mood Management classes. Also offers peer support groups to talk about the real and long-term effects of child abuse and neglect and domestic violence.

### CENTRAL TEXAS YOUTH SERVICES BUREAU

☐ 601 Parmer Ave 634-2085

Shelter for children ages 3-17 years who are homeless, runaways, push-outs, or removed from their home due to abuse and/or neglect. Add'l programs are a Transitional Living Program for young adults (16-21 yrs old) and their Transition Resource Center for youth in or have been in the Texas Foster Care System.

### CHILDREN'S ADVOCACY CENTER OF CENTRAL TEXAS

☐ 402 N. Main *Mon – Fri 8am – 5pm* 939-2946

Closed for lunch from 12pm – 1pm. Provide family resources and referral to include medical/sexual assault exams, mental health services, Crime Victims Compensation, trained forensic interviewers, and other social service needs. Coordination of Court Appointed Special Advocates (CASA) to meet with, support, and accompany foster care children to court.

### CHILDREN'S SPECIAL NEEDS NETWORK

☐ 222 E. Central (Belton) *Mon – Fri 8am – 5pm* 933-7597

Assists families and professionals in providing services for children in Central Texas who are diagnosed with physical or psychological special needs.

### CLEMENTS BOYS & GIRLS CLUB

☐ Bigam Unit 304 W. Ave B 699-5808 ext 100

☐ Teen Center 2900 E. Elms Rd. 699-1406

☐ Woody Hall & Natatorium 5100 Trimmier Rd. 634-0308 ext 100

All centers are open Mon – Fri 3pm – 7pm. The Bigam Unit is open during Early Outs 1pm – 7pm. Summer Hours are 7:30am – 5:30pm. Offers games, recreational and fitness activities, education, and tutoring services for children.

### **COMMUNITIES IN SCHOOLS (BELL & CORYELL)**

☐ 4520 E. Cen. Tx. Expwy Ste. 106 *Mon – Fri 8am – 5pm* 554-2132

Provides outreach programs for at-risk youth and their families.

### HEAD START

☐ 200 S. Harley (Heights) 690-1325

Free disability, nutrition, health, dental and family services for qualified children 3 – 5 yrs old. Fort Hood: 628-1935. Copperas Cove: 574-1771 / 4465 / 0769.

### HOPE PREGNANCY CENTER

☐ 1211 Florence Rd *M&W 9am – 3pm, Tue 9am – 7pm, Thu 9am – 12pm* 519-3343

Closed from 3pm – 4pm on Tue. Assists and counsels women, men, and families about pregnancy.

### OFFICE OF ATTORNEY GENERAL

☐ 3009 Saulsberry Dr. (Temple) *Mon – Fri 8am – 5pm* 778-1841

Questions, Information, Application, and Concerns about Child Support.